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January 15, 2021

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301

Re: 4th Quarter 2020 Customer Migration Report

Dear Director Howland:

In its Order No. 24,714 – Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH d/b/a Eversource Energy to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 4th quarter of 2020. This report is being filed electronically with the Commission.

Please feel free to contact me if you have any questions regarding this matter.

Sincerely,

Jennifer Ullram

Jennifer Ullram
Manager, NH Rates

JU:kd
Enclosure
cc: Service List (by electronic mail only)

Eversource Energy - New Hampshire
Migration of Customers To and From the Competitive Energy Supply Market
2020 Quarter 4 Report
to the New Hampshire Public Utilities Commission

	Customers Receiving Energy Service From the Competitive Market			Retail Sales			
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)	Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)	%of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
October							
Residential	79,554	45,331,174		448,207	17.75%	235,455,749	19.25%
Small C&I Rate G	26,441	72,934,401		77,252	34.23%	126,669,710	57.58%
Medium C&I Rate GV	1,174	116,630,955		1,394	84.22%	126,602,519	92.12%
Large C&I Rate LG	109	95,396,945		121	90.08%	97,741,946	97.60%
Street Lighting	<u>369</u>	<u>709,171</u>		<u>746</u>	<u>49.46%</u>	<u>1,141,980</u>	<u>62.10%</u>
Total	107,647	331,002,646	558,850	527,720	20.40%	587,611,904	56.33%
November							
Residential	78,298	45,276,993		447,528	17.50%	240,345,369	18.84%
Small C&I Rate G	26,320	68,902,354		77,203	34.09%	120,676,652	57.10%
Medium C&I Rate GV	1,159	109,968,405		1,379	84.05%	120,146,726	91.53%
Large C&I Rate LG	104	88,380,309		119	87.39%	90,787,911	97.35%
Street Lighting	<u>366</u>	<u>744,836</u>		<u>745</u>	<u>49.13%</u>	<u>1,194,452</u>	<u>62.36%</u>
Total	106,247	313,272,897	616,513	526,974	20.16%	573,151,110	54.66%
December							
Residential	77,635	55,275,691		448,201	17.32%	296,616,899	18.64%
Small C&I Rate G	26,232	75,889,300		77,248	33.96%	134,918,025	56.25%
Medium C&I Rate GV	1,184	117,235,947		1,394	84.94%	130,310,810	89.97%
Large C&I Rate LG	107	89,512,236		120	89.17%	91,823,187	97.48%
Street Lighting	<u>378</u>	<u>832,023</u>		<u>743</u>	<u>50.87%</u>	<u>1,315,114</u>	<u>63.27%</u>
Total	105,536	338,745,197	621,750	527,706	20.00%	654,984,035	51.72%

**"Total Customers" refers to all customers taking Delivery Service.